



**REPLY TO BIDDER'S PRE-BID QUERIES**  
**MANAGEMENT & SERVICES OF PNG CONTROL ROOM**  
**TENDER NO: IGL/ND/C&P/EP14786**

VCS Ref No. VCS/NOIDA/C&P/13823/25-RO  
 Owner -Indraprastha Gas Ltd.  
 Consultant - VCS Quality Services Pvt Ltd.  
 Pre-bid meeting held on 28.02.2018  
 Date: 08.03.2018

Sl. No.	Vol. No.	Clause No.	Description	Bidder's Query/Clarification	IGL/VCS Reply
<b>Commercial</b>					
1	I	Clause No. 8.1.1 of IFB, BEC	Bidder must have experience of providing Operation & Maintenance services and /or MDPE Pipeline Laying and / or GI/ Cu Installation activities, in any City Gas Distribution Company in last 5 years from the date of bid submission. Bidder must have executed minimum order value in a single order to qualify against each segment	Please confirm that it is work order or single contract value would also qualify for the same.	Confirmed
2	I	Clause No. 17 of GCC, CONTRACTOR'S OFFICE AT SITE	The CONTRACTOR shall provide and maintain an office and at the site for the accommodation of his Engineer and staff and such office shall be open at all reasonable hours to receive instructions, notice or other communications.	Please clarify on the same.	Not applicable
3	I	Clause No. 32 of GCC, INSURANCE		The following insurance are required in tender but being the nature of job, these insurances has no meaning- 1) CAR Policy Insurance 2) Transit Insurance Policy 3) Since all the employees shall be covered with ESIC hence WCP is also not required.	Tender Condition shall prevail
4	I	SOR	Providing New Bikes (02) Nos. per control room including fuel cost per month per c/room	Please fix the minimum running of each motor cycle to assess the rates.	As bidder has to manage the control room operations and bikes shall be operated by manpower deployed by service provider for managing the operations of control room. Hence, no limit has been decided by IGL.
5	I	SOR	Providing Water & Tea facility to deputed manpower at c/room	to assess the cost of the same please specify minimum quantities on per shift basis	Tender Condition shall prevail
6	I	Clause No. 10 of SCC, CPBG	The successful bidder shall furnish to the Owner the Contract Performance Bank Guarantee (CPBG) equivalent to 2.5% of the total order value within a period of twenty one (21) days from the date of issue of order and balance 7.5% on annualised basis within a period of twenty one (21) days from the date of issue of PO.	we would like to request since this is manpower tender and no involvement of material etc hence you are requested to keep this 5% only on annual value, even in last tender it was 6.25% of annual value.	Tender Condition shall prevail
7	I	Clause 8.1.1 of IFB, BEC Technial	Bidder must have experience of providing Operation & Maintenance services and /or MDPE Pipeline Laying and / or GI/ Cu Installation activities, in any City Gas Distribution Company in last 5 years from the date of bid submission. Bidder must have executed minimum order value in a single order to qualify against each segment as under:	We have an experience of 15 years in Operation and Maintenance of CNG Compressors driven by Gas engines /motors, Shifting of CNG compressors and its accessories, laying of SS tubes. Pl clarify, if we can quote for the above tender.	Yes bidder can quote, provided that bidder has to meet segment wise minimum order value criteria .



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<b>Technical</b>					
1	II	SOR and Clause No 4.0, Defination of Man day/ Man month for additional manpower	One (01) Man month include 26 man days. The man-day rate will be same for all the days of the week (including Holidays & Sundays). Same rates shall be applicable for any additional hours worked beyond eight (08) hours on pro-rata basis subject to approval of IGL.	In SOR rate has been asked for control room staff on man months basis while these staff can work maximum for 26 days in a month that means we have to keep reliver to complete that 4 days duty. Please clarify in this regard that salary and for additional man power if required by control room shall be paid on pro rata basis however it is written in the tender in technical volume page no 7 of 13 but it is subject to approval of IGL.	Bidder has to manage the awarded control room on 24X7 basis by deploying required manpower resources and reliever for mandays beyond 26 days and reliever shall be paid on pro-rata basis and IGL approval shall not be required.